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Monday, June 6th
 Ken Tyler

Time for a Wake-Up Call

the structure of today's healthcare system is rapidly changing. With the future outcome still unknown, one thing is certain... asset management is fundamental. Facilities report that major efforts are in process to reduce textile replacement cost through standardization efforts and examining best value over lowest cost for an item. Join us as we address:

- ~ Current drivers resulting in facilities seeking these reductions.
- ~ The impact that can be achieved through standardization
- ~ Determining savings, measuring improvement & steps to the process
- ~ Obtaining clinical buy-in and impact of standardization on patient outcomes
- ~ Identify similar opportunities outside the healthcare marketplace

Tuesday, June 7th
 Tom Scheidel

Roles, Responsibility and Regulations *(via live webcast from Las Vegas)*

When laundries were operated within the walls of the hospital the requirements and regulatory authorities were clear. With the variation in the structure of laundry operations, what rules apply, determining who are the authorities or regulators and how are they applied becomes difficult. The Center for Medicare Services (CMS) drives the process and former compliance officer Tom Scheidel will clarify

- ~ The regulatory process and authority of the CMS in hospitals & the laundries that service them.
- ~ The situations that would result in CMS visiting the laundry processing facility.
- ~ The focus and infection concerns for healthcare laundries
- ~ What a laundry (both on-premise or contracted) can expect from a CMS inspection

Wednesday, June 8th
 Edward Kwasnick

Voice of the Customer

Marketing laundry services is critical to business growth, but how much of our time do we spend listening to the customer? Does management know what the customer perceives as valuable? One key to successfully implementing Lean Six Sigma is listening to the customer and building your processes to allow them to pull value from your enterprise.

Wednesday, June 8th
 Cynthia Molko

Linen Distribution Workload Measurement Tool

Measuring work load and productivity for a Linen Distribution area can be a challenge.

- ~ Identify four phase project to develop a workload measurement system;
- ~ Introduce workload measurement principles;
- ~ identify benefits of a workload measurement system

Thursday, June 9th
 Dr. Scotty Dunlap

Checklist for Laundry Safety

A safe laundry operation is fundamental to a solid operation. The costs of injury can be devastating, both personally to the individual(s) injured and financially to the operation through workers compensation costs and/or fines. This program provides a checklist for laundry safety addressing:

- ~ limiting access to areas where automated movement can result in injury including how to avoid employee "work-around" and educational requirements;
- ~ developing an assessment to identify areas for potential repetitive motion including return to work programs and proposed OSHA interventions;
- ~ Bloodborne pathogen training requirements and key components often missed;
- ~ The effective use of MSDS and potential changes to format of required forms.

ATTEND ALM EDUCATIONAL PROGRAMS:

- Contact hour certificates issued for each of ALM's educational programs
- Participation in the educational programs is included in the CLEAN Show registration fee
- Abbreviated handouts will be provided with each program
- Detailed handouts will be available following the conference